

D-Lock Tilt Coupler

Models DHT015, DHT025 & DHT030

Installation and Operation manual

SERIAL NUMBER: _____



This document provides comprehensive instructions for the use and maintenance of the D-Lock Tilt Coupler, a fully automatic coupler featuring dual pin locking mechanisms. It is essential that all machine operators thoroughly read and understand this manual prior to using the equipment. This guide will help ensure the safe and efficient operation of the D-Lock Tilt Coupler.

The D-Lock Tilt Coupler (Fully Automatic with Dual Pin Locking)

NZ Patent Nos. 579987 & 572477; Australian Patent Nos. 2009320503, 2014100573, 2010301197, 2012101853 & 2016201504; US Patent No. 9,206,582.
NZ Patent Application Nos. 711782; Australian Patent Application Nos. 2015203463 & 2016201504; US Patent Application Nos. 13/127,450 & 14/844,481; European Patent Application Nos. 09829374.9 & 10820884.4; Canadian Patent Application No. 2,813,185.

Other International Patents pending

Release 2.2 – April 2025, Reference SA462085

IMPORTANT:

The booklet should be always kept with the machine during and after quick coupler installation. Machine operators must read and fully understand the operations manual before use.

D-Lock Couplers are compliant with Australian Standard AS13031-2023, Workcover NSW WC01783 position paper, European Standard EN474 and ISO13031.

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CONTACTS

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Australia:

Brisbane head office			
Phone	Email	Postal	Physical
1800 057 021	support@dohertydirect.net	PO Box 701 Annerley Qld 4103	498A Progress Road Wacol Qld 4076

WARNING SYMBOLS

This symbol indicates important safety or information messages in this manual.

When you see this symbol carefully read the message that follows and be alerted to the possibility of personal injury or death.



This manual applies to the following models:

Model	Version	Notes
DHT015	C	
DHT025	C	
DHT030	C	

PRE-DELIVERY CHECK

Installation completed by:

Company:	
Installer name:	
Date:	
Excavator make and model:	
Coupler Serial #	
End username:	
End user phone number:	
End user address:	
End user email address:	

Please note make and model of quick coupler locking switch and control system used:	
Lock circuit pressure checked at:	PSI
Unlock circuit pressure checked at:	PSI
Tilt circuit pressure checked at:	PSI
Coupler has been shimmed on mounting faces to host machine:	
Coupler checked at all extremes of movement to ensure no interference with host machine:	
Hose routings checked and abrasion free throughout full crowd movement and when tilted:	
All supplied attachments locked and unlocked from coupler:	
All hydraulic connections, clean, tight and leak free:	
Please specify type and brand of tilt control valve fitted.	

This form must be returned to Doherty Couplers upon completion of Installation to validate warranty.

NOTES:

RISK ASSESSMENT

This risk assessment form is supplied as a guide only. It is the responsibility of the owner / operator to ensure that this equipment is operated in a safe manner and complies with all relevant compliance regulations.

Location of risk assessment:	Date:
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Typical hazards associated with this equipment	Personnel affected:			
Type	Indicate in table below:			
	Operator	Site personnel	Service personnel	General public
Changing Attachments				
Is there a copy of the operations manual in the machine cabin?				
Has the operator been correctly trained for use with this coupler and verified?				
Is the operator aware they should not operate this machine unless they are satisfied that the coupler is in a safe condition?				
Are all personnel aware that they must not remain near attachments during attachment changes?				
Falling objects				
Are all personnel aware that they must not position themselves under attachments or suspended loads?				
Lifting equipment				
Is the SWL rating of the equipment clearly displayed?				
Does all lifting equipment carry a current SWL certification?				
Warning devices and Decals				
Are all safety and operations decals clearly displayed?				
Does the operator check that the equipment warning devices are operational daily?				
Equipment malfunction				
Is there a checklist of daily, weekly, monthly inspections?				
Is there a record of all service / repair work?				

Other hazards identified:			
Plant & machinery movement.	Warning devices on plant and equipment.	Noise.	Environment.

Assessed by:	Reported to:
Name	Name
Date	Date

PRESTART CHECK LIST

Operators Name:	Date:
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Daily prestart check list							
Coupler serial number:	S	M	T	W	T	F	S
Check all attachment pin retainer bolts and nuts for tightness.							
Check attachments for pin wear.							
Check all hydraulic hoses and fittings for any leaks or wear.							
Clean away any material build up around cylinder guide ways, spring apertures and the pin engagement surfaces.							

Weekly prestart check list	
Thoroughly clean coupler	Week ending:
Check Coupler for evidence of fatigue, weld failure or stress. Do not operate with a cracked weldment.	
Repeat daily checks above.	

Operators Name & Signature:	Managers Name & Signature:

IMPORTANT SAFETY INFORMATION

The D-Lock range of Quick Hitch Couplers comply to AS13031-2023, Workcover NSW WC01783 position paper, European Standard EN474 and ISO13031.

Remember that on any job, YOU are the key to safety. Good safe practices not only protect the people around you; they are also your own best protection. Study this section and any relevant manufacturer's operation manuals covering your equipment. Read all warning and caution instructions.

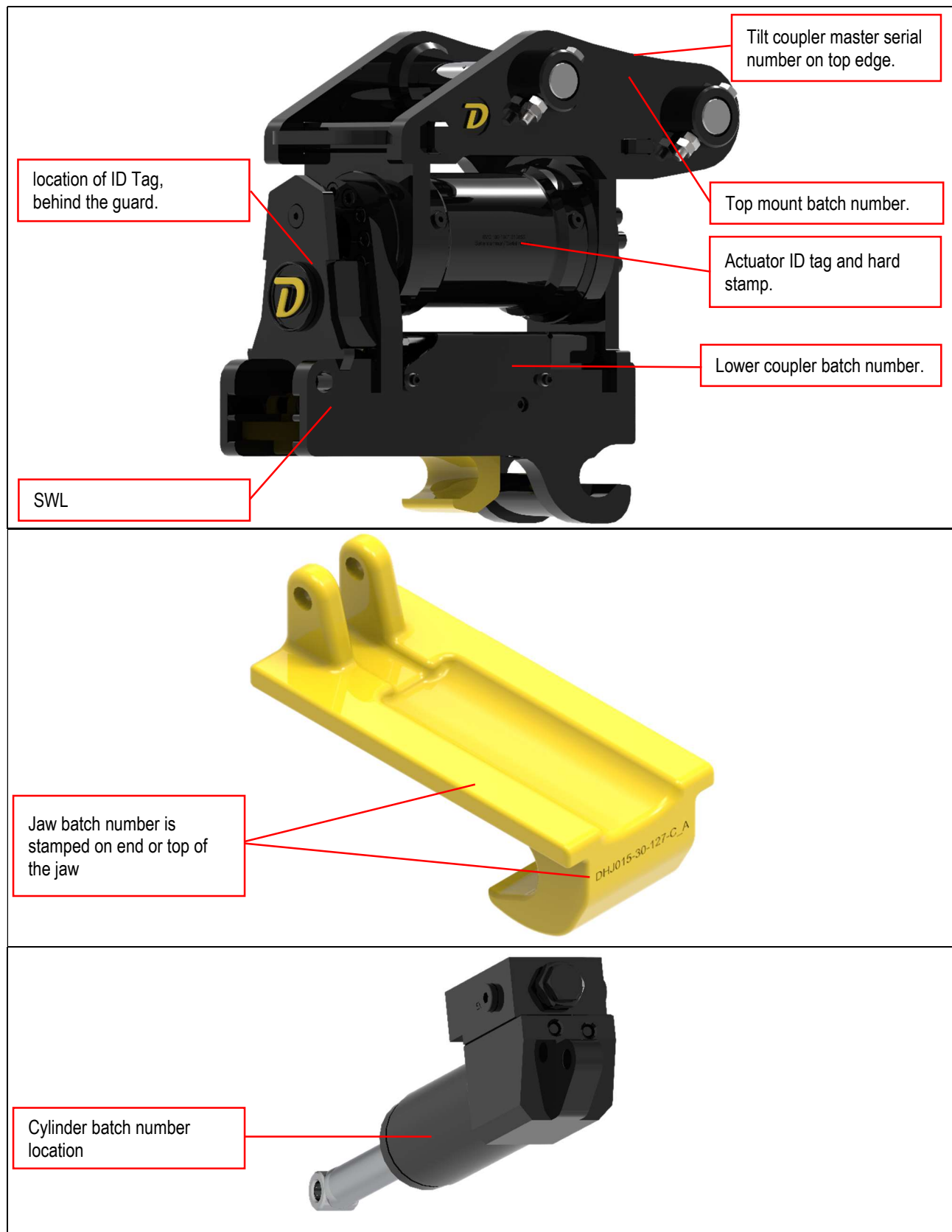
1. This manual must be **READ** and **UNDERSTOOD** before any installation and operation work begins. A copy must be kept in the operator's cabin for ongoing use.
2. Operators should note that the use of a quick coupler may affect the machine's breakout force and balance and may result in attachments being able to come into contact with the boom set and or operators' cabin.
3. Operators should note that the weight of the coupler is stamped on the ID Plate, and this must be considered when calculating the machine's lifting capacity.
4. Doherty Couplers are designed for use with Doherty Approved attachments only. Approval must be obtained for use with non-Doherty attachments.
5. Bucket widths should not exceed those specified in the chart below.

Model	Weight class (T)	Maximum bucket width (mm)
DHT015	1.5-1.9	1000
DHT025	2.0-2.7	1200
DHT030	2.7-3.0	1200

6. The hydraulic actuators fitted to Doherty Tilt Couplers contain no site serviceable parts. Contact Doherty Service department BEFORE carrying out any disassembly work. Failure to do so may void any applicable warranty.
7. All Doherty couplers must be connected and installed in full compliance with this manual. Any variations may cause the coupler to operate in an unsafe manner and/or void the warranty. Doherty are available to advise on issues as required.
8. Due to the self-tightening and automatic wear compensation features of this coupler it is recommended that the locking cylinder be disengaged at the end of each day.
9. The D-Lock Quick Coupler is designed to take up wear, however if mounting pin wear exceeds wear limits shown on pages 30-31, remedy immediately.
10. All excavator operators should familiarise themselves with all coupler/attachment combinations before attempting to operate the coupler. This should include, but not be limited to, practicing engaging and disengaging each attachment. Furthermore, when new attachments are added to the machine's fleet, the operators should proceed with the same "familiarisation" process before it is used on the job site.
11. Never use the Coupler as a prying tool or clamping device.

PRODUCT IDENTIFICATION AND DECALS

All D-Lock Couplers are supplied with an ID plate attached as shown below. In addition, a serial # is stamped into the top edge of the left-hand mounting plate. (Note, location of id badge on some models may differ).



PRODUCT IDENTIFICATION AND DECALS


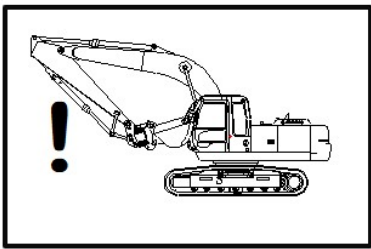
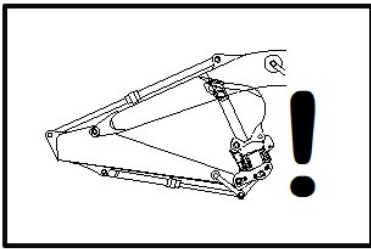
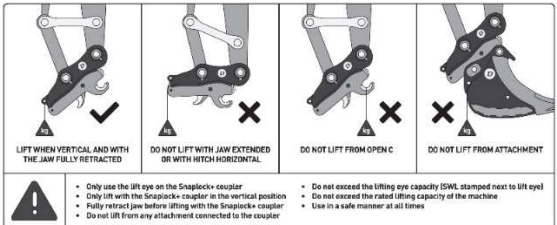
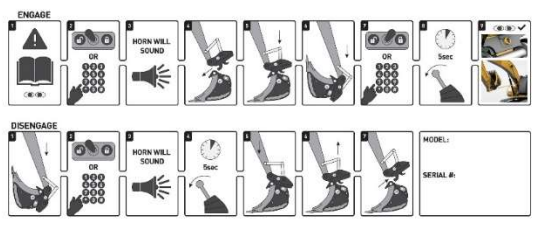
ID tag:

DOHERTY <small>COUPLERS AND ATTACHMENTS</small>				Patent Protected	
Serial #		DOM			
Part #					
Host			Weight		KG
Pin Ø	Range		mm		Compliance ISO13031 AS13031-2024 WC NSW – WC01783
Pin Ø	Range		mm		
SWL	KG	Tilt WP (BAR)			
Lock WP range (BAR)					

Always quote these details when contacting Doherty Couplers for Service or Parts.

In addition, your coupler may be fitted with several SAFETY and MAINTENANCE DECALS. These decals must be kept clean, in good condition and be visible from three meters. Replacements for damaged decals may be obtained from Doherty parts department.

The D-Lock Coupler also requires that the following **OPERATOR DECALS** be fitted by the Installer in the machine's cabin. These must be clearly visible from the operating position and maintained in a clean and legible condition. These decals will be supplied in the same pouch as this manual – please check that all are included. Replacements for damaged or missing decals may be obtained from the Doherty parts department.

QR code for manual	Contact warning decal	Contact warning decal
 <p>Serial Number:</p> <p>AFTERSALES PRODUCT SUPPORT Australia P: +61 (0)2 9371 3211 OR 817 E: AU@DOHERTY.CO.UK New Zealand P: +64 (0)21 3000 E: NZ@DOHERTY.CO.UK www.dohertydirect.net</p>		
Operation decal:		
<div style="display: flex; justify-content: space-between;"> <div style="width: 45%;">  <p>LIFT WHEN VERTICAL AND WITH THE JAW FULLY RETRACTED</p> <p>DO NOT LIFT WITH JAW EXTENDED OR WITH HITCH HORIZONTAL</p> <p>DO NOT LIFT FROM OPEN C</p> <p>DO NOT LIFT FROM ATTACHMENT</p> <ul style="list-style-type: none"> Only use the lift eye on the Snaplock® coupler Only lift with the Snaplock® coupler in the vertical position Fully retract jaw before lifting with the Snaplock® coupler Do not lift from any attachment connected to the coupler </div> <div style="width: 50%;">  <p>ENGAGE</p> <p>DISENGAGE</p> <p>HORN WILL SOUND</p> <p>Sec</p> <p>MODEL:</p> <p>SERIAL #:</p> </div> </div>		

SUITABILITY OF ATTACHMENTS

Most excavator attachments with a two-pin connection system are suitable for use with the Doherty D-Lock range of couplers depending on the pin spread, pin diameter and weight. These include:

Buckets
Digging, Trenching, Cleaning, Ditching, Mud, Riddle, Tilt buckets, Rippers, Rakes.
Clamshell buckets
With two pin connection.
Other implements
Hydraulic grabs and grapples and Hydraulic shears and pulverisers with two pin connection.
Flail mowers.
Compactors: Wheel, Drum, Plate.

Hammers / Breakers *
<p>*DO NOT USE oversize hammers / breakers, they must be correct size for the weight class of the Excavator and Coupler.</p> <p>If a hydraulic hammer or breaker is to be used for an extended period, then it is recommended that the coupler is removed, and the hammer mounted directly to the machine.</p> <p>The hammer should ALWAYS be used in the vertical position and NEVER use the hammer as a lever. Ensure the Coupler and all components are inspected frequently.</p>

ALL attachments used while not operating the bucket crowd function MUST be used with the coupler in the vertical position. Failure to comply will void warranty and may lead to serious injury / death.

DO NOT USE any oversized attachment. Attachments must be correct size for the weight class of the Excavator and Coupler. Use of any oversized attachment will make warranty void and could lead to serious injury / death.
The Coupler MUST not be used with any attachment to transport or lift people.
If in doubt on attachment use, please consult Doherty.
Stiff arm attachments when used must be pivoted on the main dipper arm pin of the machine, NOT the front pin of the coupler open C section.
Hydraulic clamps / thumbs or similar MUST have pressure relief valves incorporated to prevent overloading the coupler.

INSTALLATION

IMPORTANT INSTALLATION NOTES

- Due to the large number of different Excavator Makes and Models available, it is not possible to provide a rigid set of installation instructions that will cover every situation. Modern Excavator control systems are complex and sophisticated. Auxiliary connections must be carried out with care to ensure the manufacturer's warranty is not voided. It is therefore extremely important that only appropriately qualified and experienced persons carry out the installation. It is **STRONGLY RECOMMENDED** that the excavator dealer be consulted to ensure the auxiliary connections are correctly attached and installed.
- Installation personnel must be competent and experienced in this type of work.
- Best hydraulic practice will be used to ensure that all components remain clean and free of contamination and that all hoses are suitably routed and armoured to prevent, crushing, pinching, or chaffing damage.
- The requirements detailed in this publication must be fully understood and complied with.
- No changes to the host machine's control systems should be made without express agreement by the manufacturer and or distributor.
- All current Health and Safety Regulations pertaining to this installation and subsequent operation must be complied with.
- The Pre-Delivery check sheets (including pressure readings) must be fully completed, signed, and returned to Doherty within the first week of taking ownership.
- Contact Doherty for additional assistance, if required.
- Failure to comply with these guidelines may cause equipment damage and/or void any applicable warranty.

FITTING THE COUPLER

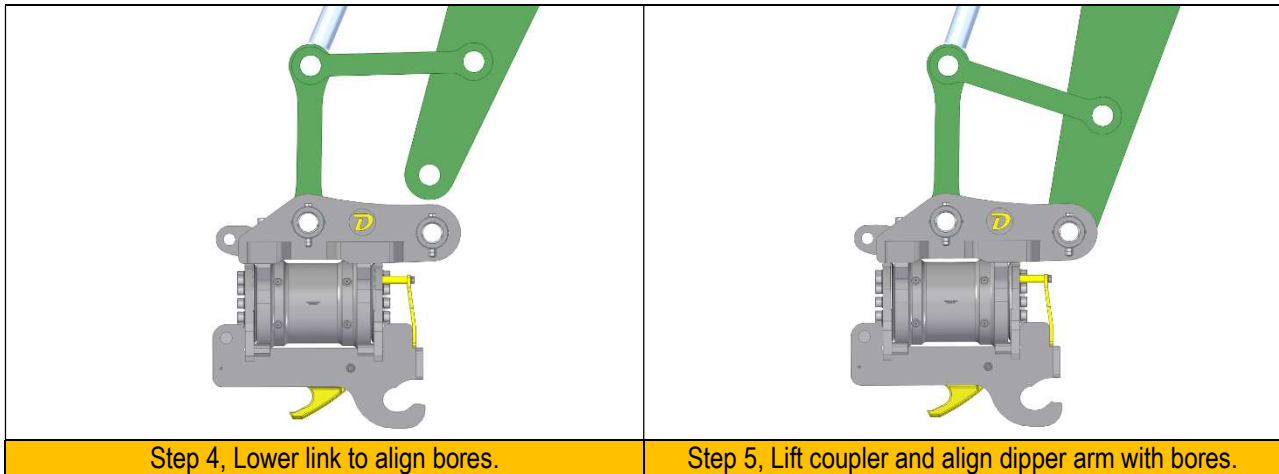
1. Remove any existing attachments from the machine. Some models of Doherty couplers are supplied with purpose designed hardened mounting pins. If these are not supplied, the coupler is mounted using the existing OEM pins which were supplied with your machine.

If hardened pins are supplied, they will also be stamped with a "O" on the end. Do not use pins not stamped.
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2. **NOTE** Hardened pins **MUST** be used for this application do not use non hardened attachment pins.
3. **CLEAN** all bores and pin surfaces, pre-lubricate pins with grease and set aside on a clean surface.

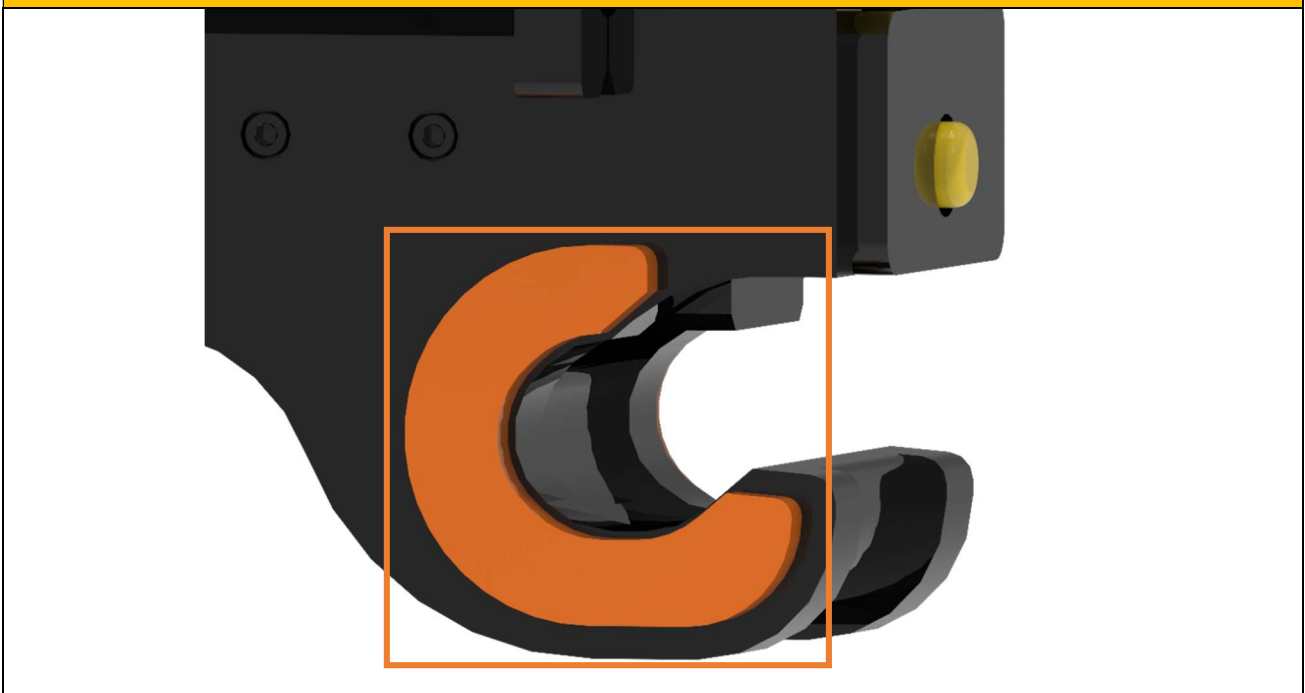
INSTALLATION

4. Carefully align the link arm between the two bosses. Ensure the O rings are correctly positioned and fit pin. Shim as required to eliminate excessive side float.



5. You can now lift the coupler off the ground and use the crowd and arm controls to accurately line up the main dipper arm bore. Position the O rings and fit pin. Shim as required.
6. Ensure the pin retaining bolts are fitted and tightened. Use OEM method of securing pins, Nyloc nuts or two locking nuts to secure pins.
7. Grease up both pivot points as required.
8. Using the excavator hydraulics, carefully crowd the quick coupler to the extremes of the crowd travel and check that there is adequate clearance between the coupler and the dipper arm surfaces and linkages.

If ordered, your coupler may be supplied with optional front clipper plate profiles. These are not essential but if required they can be welded to either side plate. Locate by setting flush against a blank pin as highlighted and stitch weld.



INSTALLATION

CONNECTING THE COUPLER LOCK CIRCUIT

A. ELECTRICAL

The Lock/Unlock control system must at a minimum:

1. Comply with ISO13031 and Doherty D-Lock installation and operations manual.
2. Lock/Unlock switches must comply with ALL regulations in your Country.
3. Incorporate an audible warning device.
4. Fail to safe (locked) mode in all circumstances.
5. Not be able to be accidentally operated.
6. Include a self-checking function when the engine started.

Excavators which have factory fitted Quick Coupler lock/unlock control systems in general can be used, They MUST comply to ISO13031 Standard and Doherty D-Lock installation and operation instructions. They MUST also comply to any other standards / regulations within your Country.

Please Consult Doherty to confirm suitability of factory fitted control systems.

Doherty will not take any responsibility for control system use or suitability which are not supplied by Doherty. Doherty Control switch / keypad is available on request.

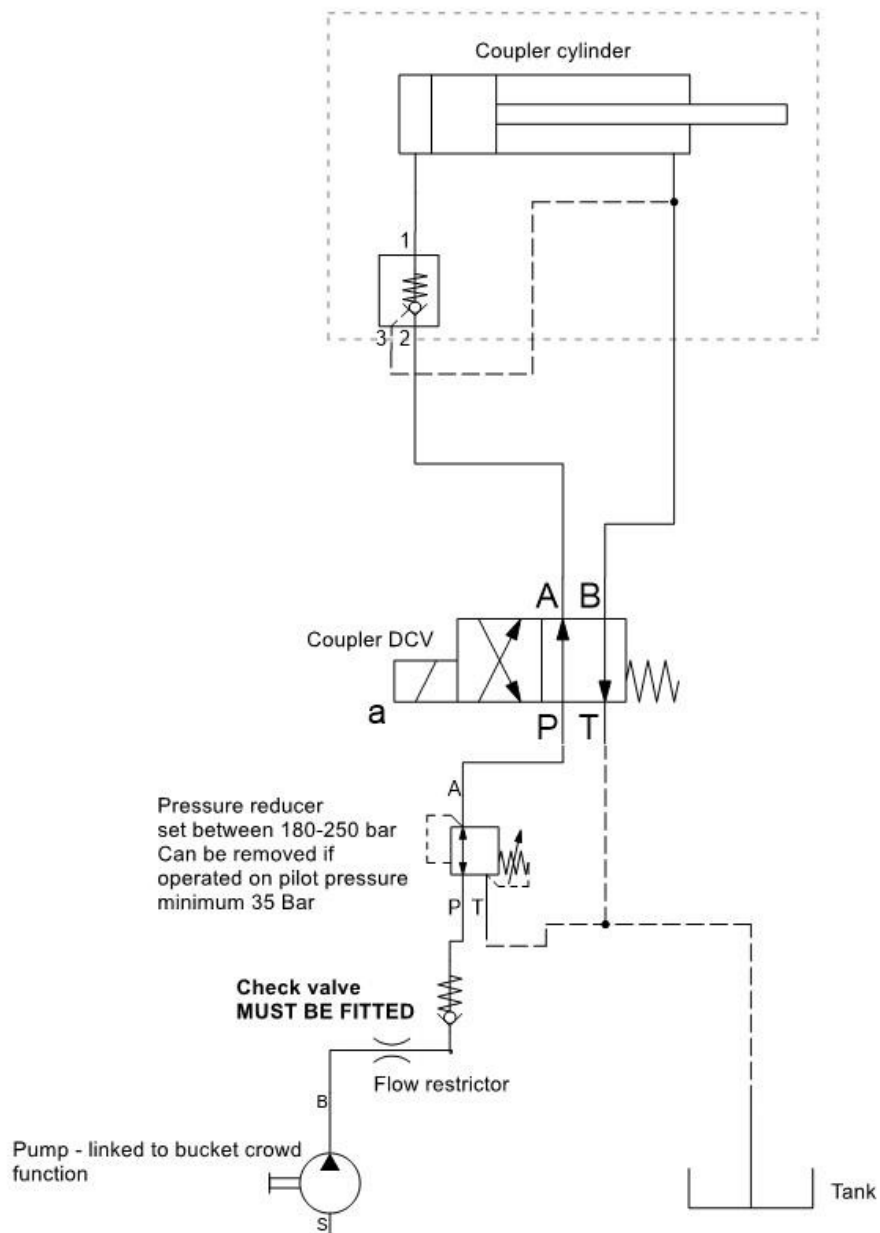
B. HYDRAULICS

The Doherty D-Lock Mini Couplers locking cylinder is designed to operate between 35 bar (Pilot Pressure) and 250 bar (500-3600 psi), using an approved control valve. The valve must be open to the locking port so that in the event of an electric problem, the coupler will always remain locked when the machine is operating.

It is the installer/dealers' responsibility to ensure that any factory fitted controls fully comply with all current Health and Safety Regulations.

INSTALLATION

Minimum requirement for the D-Lock Mini Coupler locking cylinder control circuit



DH015, DH025, DHT015, DHT025 & DHT030 ONLY

The Doherty D-Lock Mini Couplers locking cylinder is designed to operate between 35 bar (Pilot Pressure) and 250 bar (500-3600 psi), using an approved control valve. The valve must be open to the locking port so that in the event of an electric problem, the coupler will always remain locked when the machine is operating.

INSTALLATION



CONNECTING THE COUPLER TILT CIRCUIT

The following pages contain information and schematics which detail the hydraulic requirements for correct operation of the Doherty rotary actuator. It is the installer's responsibility to ensure that these requirements are complied with and that the selected connection method is compatible with the host machine.

Doherty strongly recommend that no changes are made to the machine control system without consulting and obtaining agreement from the Dealer / Manufacturer.

Contact Doherty for additional assistance, if required.

HYDRAULIC PIPING REQUIREMENTS

For best performance, purpose run hydraulic tubing should be fitted to the boom and dipper arm. Two runs of 3/8" OD tube with 1/4" hydraulic hose connections are required for the coupler lock / unlock circuit. Take care to ensure tube and hoses are adequately sized to provide the recommended flow rates. Certain machine models may require test gauge lines to be used due to the limited space available.

It is recommended that a manifold block be fixed to the end of the dipper arm as shown in the following drawing. This is a convenient place to connect the coupler control hoses and allows adequate room for hose movement during bucket crowding. Please ensure all new tubing and hoses are thoroughly cleaned (blown out) before final assembly.

The below chart shows the flow and pressure requirements for the tilt function of the Doherty Tilt coupler. Refer to the ID plate to select the correct model.

Model	Tilt angle (Degrees)	Flow rate (L/min)	Minimum tube diameter (inch)	Hose diameter (Inch)
DHT015	180	4	1/4	1/4
DHT025	180	4	1/4	1/4
DHT030	180	4	1/4	1/4

Suitable flow rate can be verified by timing the tilt from extreme left to extreme right and comparing to the desired pivoting times below.

Tilt (°)	Time (s)
100	5
140	6-7
180	7-8

Actuator flow rates must be calculated on the basis of the displacements and the desired pivoting time.

Example: BVC260 140-degree model	Displacement (Consult Doherty) = 4.61L / 140 degree
Pivoting time 7 seconds	$4.61/7 \times 60 \text{ s/min} = 39.5\text{L/min}$

Faster tilt speeds will cause excessive shock loadings which may result in damage to coupler and machine and will also VOID the WARRANTY.

INSTALLATION

NOTE

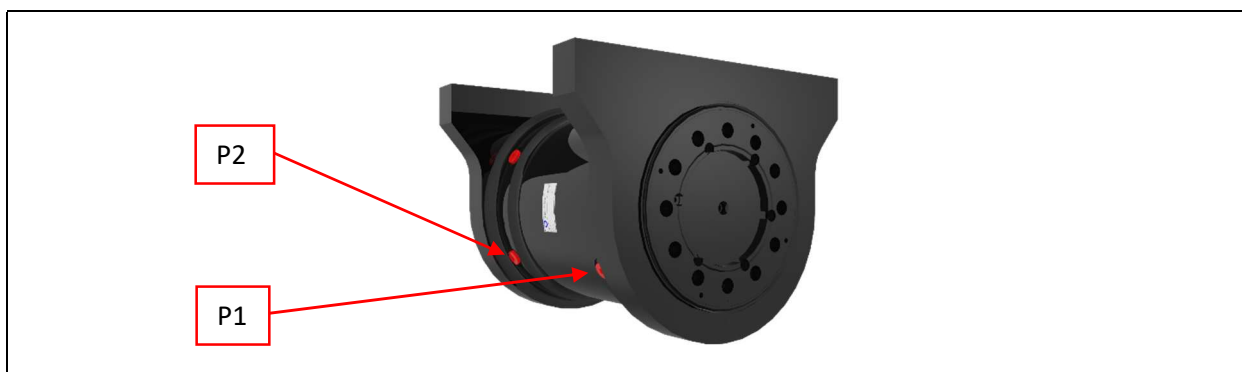
Some excavators have factory fitted breaker piping. This may be used for tilt coupler connections (if no breaker is to be fitted) provided:

1. The nominated operating pressure and flow rates can be maintained.
2. A directional control valve is connected.
3. Some breaker circuits employ an open centre valve spool which vents to tank when in the open position and this can cause the tilt action to be “soft” or “spongy”.
4. Excessive oil volume in larger breaker lines can cause some actuator movement due to oil compression, especially on long boom sets.

Conditions 3 and 4 above may require the installation of a port checked cross line relief valve, lock valve, or counterbalance valve, close to the coupler, to ensure correct operation.

CONNECTING THE TILT COUPLER HYDRAULICS

Use any P1 or P2 port at either end to connect the hoses for clockwise and anticlockwise rotation.



The recommended hose routing is shown below.

To establish the correct control hose lengths, fully extend the bucket crowd cylinder and make up hoses to suit. Take care when crowding back to ensure excess hose rolls up dipper arm and does not foul on anything. The use of Kevlar sleeves or “spaghetti” armouring is strongly recommended.



PRESSURE SETTING

To ensure the tilt operating pressure is correctly set, a pressure gauge should be fitted into the connections on the coupler or at the dipper arm manifold. The maximum operating pressure of the hydraulic actuators used in Doherty tilt hitches ranges from 190 - 250 bar.



ALWAYS check rating plate on actuator to confirm its type and the maximum operating pressure, cross reference with the Tilt WP pressure shown on the ID tag.

Coupler model	Actuator model	Max pressure (BAR)	Relief valve fitted
DHT015	A001-S10004	210	Optional
DHT025	A052-S7961	190	Optional
DHT025	A052-S10855	210	Optional
DHT030	A052-S7961	190	Yes
DHT030	A052-S10855	210	Yes

HYDRAULIC CONTROLS

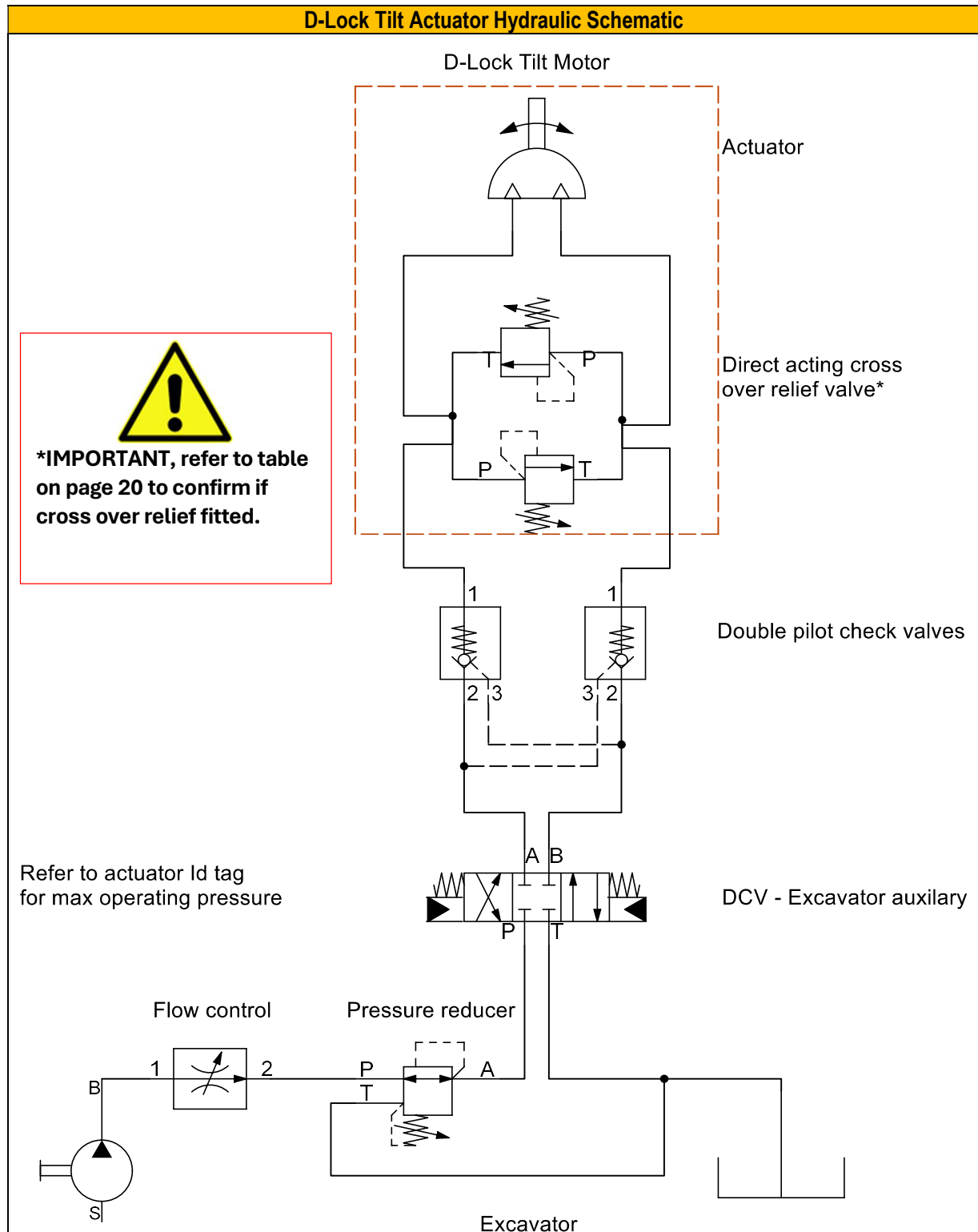
The Doherty recommended control schematic is shown in the following figure.



If a relief valve is not fitted within the actuator, we recommend fitting a 5-port cross line relief valve as close to the actuator as possible.

If fitting a clamp, fit a 6-port diverter valve.

INSTALLATION



INSTALLATION

VENTILATION

Air within the hydraulic system can prevent the actuator from maintaining a tilted position or cause imprecise actuation and/or lateral movement.

To properly vent the actuator:

1. Release any attachments from the coupler.
2. **Depressurise the system.**
3. Open the spare ports by no more than one turn of the screws.
4. **With pressure not exceeding 8 bar**, fully tilt the actuator one way and then the other.
5. Continue tilting actuator until air is no longer leaking through the loose port holes.
6. Tighten all ports.



Failure to depressurise system will create hydraulic hazard. Venting the actuator should only be done by competent persons.



FINAL CHECK

1	Verify all fittings and fasteners are tight and secure.	
2	Check the entire system for leaks.	
3	Move the Coupler through its entire motion slowly checking for: Hose chaffing. Proper hose lengths. Any type of mechanical interference.	
4	Test the D-Lock control keypad if fitted, ensure alarm sounds and light flashes when in unlock mode.	
5	Attach and detach all attachments to be supplied with the machine and ensure coupler locks securely.	
6	Ensure that all product and cab decals are correctly fitted and visible.	
7	Complete Pre-delivery form and return to Doherty Engineered Attachments to activate warranty.	
8	Ensure this manual (or a copy) is kept in the operator's cab. Additional copies of this manual are available in hard copy or electronic form from Doherty.	




OPERATION

CHECK ALL ATTACHMENTS BEFORE USE TO ENSURE THEY ARE CORRECT FOR THE COUPLER



The Coupler is fitted with an ID tag which states the pin diameter and pin centre range it is designed for, ensure all attachments are checked before use.

Example on how to check:

Check pin diameter	Check pin centres	Check internal width
		
<p><i>Note, Internal width should not exceed the width of the coupler more than 4mm per side. If coupler is used on under cutters, rock saws or any other attachment which has a significant side load the coupler MUST be a tight fit.</i></p>		



WALKING OF MACHINE

ALWAYS ensure you have the attachment in a curled safe position as shown.



OPERATION


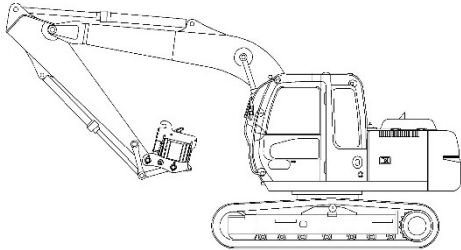


LOCKING / UNLOCKING PROCEDURE



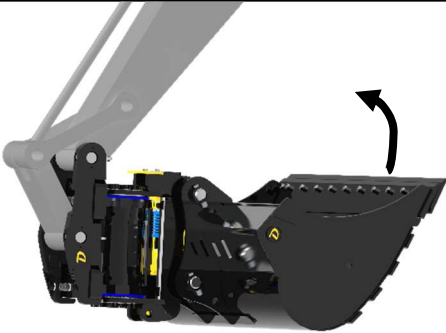
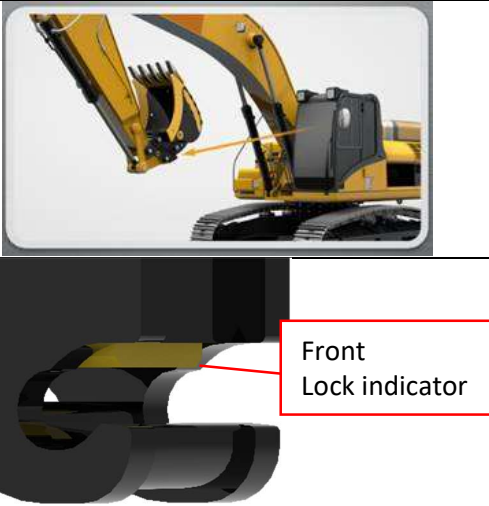

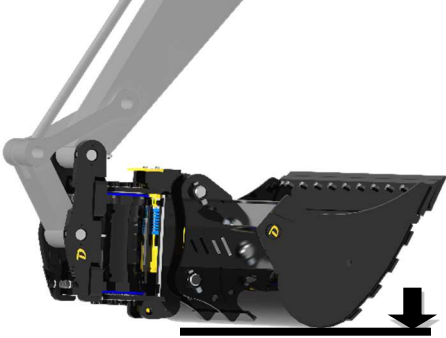
The D-Lock range of Quick Hitch Couplers comply to AS13031-2023, Workcover NSW WC01783 position paper, European Standard EN474 and ISO13031. As such, it requires a particular procedure for successful locking and unlocking which may vary from other couplers.



It is important that all operators fully understand the correct procedure as described and illustrated in the following STEP's.

TO ATTACH:

<p>STEP 1</p>  <p>Ensure the coupler is fully unlocked (Jaw and front lock fully retracted) before engaging the front implement pin. Failure to do so may damage the coupler locking mechanism.</p> <p>Place coupler in the fully curled/crowded position. Activate unlock switch – the buzzer will sound. Hold the bucket crowd lever for approx. 3-5 seconds to allow the hook to fully retract. Visually inspect to check the hook and front lock is fully retracted.</p>	
<p>STEP 2</p> <p>After ensuring that the jaw is fully retracted, place the coupler above the attachment.</p>	
<p>STEP 3</p> <p>Curl the coupler to engage the front pin.</p>	

<p>STEP 4 Continue to curl the coupler until the attachment is lifted off the ground</p>	
<p>STEP 5 Fully curl/crowd the bucket. Activate the lock switch, the buzzer will cease. Hold the bucket crowd lever for approx. 3-5 seconds to allow jaw to fully engage and clamp the bucket pin.</p> <p> DANGER – If the bucket/attachment pins have not been correctly engaged the jaw MUST NOT be retracted. This could cause the bucket to be unintentionally released from the coupler and could result in machine damage or personal injury. Please refer to step 8 for remedial action.</p>	
<p>STEP 6 Visually inspect and check that the rear jaw is engaged. If the front lock indicator is not visible:</p> <ol style="list-style-type: none"> Fully extend the crowd cylinder. Re-activate locking switch. Hold crowd on relief for 3-5 seconds. Re-activate locking switch. Repeat c above and visually check again. <p>The front lock indicator differs on weight class 350 and above</p>	
<p>STEP 7 If it is not possible to view this from the cabin, then the operator must get out of the cab and stand in a safe place to visually inspect before operating the machine.</p>	
<p>STEP 8 To ensure that the bucket pins are securely held by the coupler, apply pressure to the bucket by rotating it against the ground and away from the machine before operation. If the bucket is not correctly attached, repeat the sequence from step 1.</p>	

OPERATION



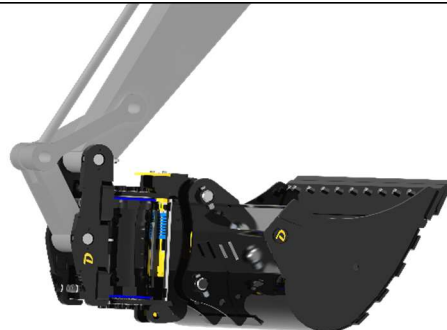
TO RELEASE:

STEP 1

Fully extend bucket crowd cylinder. Activate locking switch – the buzzer will sound. Hold the bucket crowd on relief for 3-5 seconds to allow the hook to fully retract.



WARNING – Do not release or change the bucket near any person or in any areas that may result in an accident or injury occurring. The locking switch should be always in the attach or off position, except during bucket changing.



STEP 2

Once the jaw and front lock is fully retracted, lower the attachment to ground and slowly curl the coupler back to release the rear bucket pin.



Step 3

Lift the dipper arm until the coupler has disengaged the front bucket pin. The attachment is now safely disengaged.



OPERATION

HANDY TIPS

1. Your coupler should be unlocked daily to ensure satisfactory operation. This is particularly important when using hammers or digging in hard ground as the constant vibration can cause the wedged surfaces to become very tight.
2. If your machine is to remain inactive for an extended period, we suggest that the attachment be released to eliminate the possibility of seizing.
3. Keep your coupler clean. Build-up of material in the pin contact areas will affect the locking effectiveness and may cause unlocking problems. Build-up of material on the actuator may damage the end seals.
4. The operator may experience slow or unexpected movement of functions when operating with cold hydraulic oil. Likewise, damage to the hydraulic components may result due to cold oil. Make sure to warm up hydraulic system to no more than 70°C before operation.

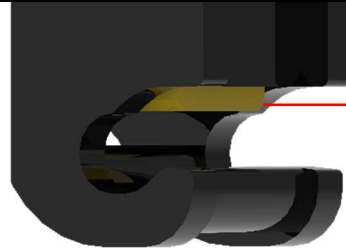
OPERATIONAL SAFETY NOTES



Site Personnel must stay clear when engaging and disengaging a bucket or an attachment.



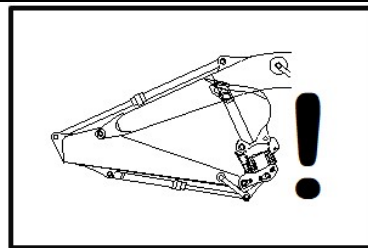
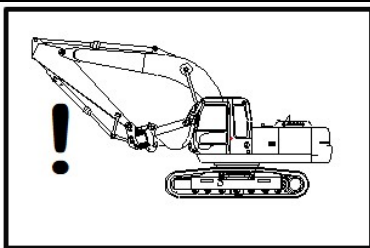
If Yellow D-Lock indicator is not visible, the coupler is incorrectly attached. **DO NOT OPERATE**. Lower to the ground and carefully check for obstructions



Front
Lock indicator



If alarm continues to sound after activating locking switch to LOCK, there may be an electrical fault. **DO NOT OPERATE THE MACHINE** until this is rectified.



The installation of a quick coupler effectively lengthens the reach of your excavator's dipper arm. This may enable various attachments to contact the boom set and operator's cabin. Operators must be aware of this and take appropriate care.



IMPORTANT SAFETY NOTICE

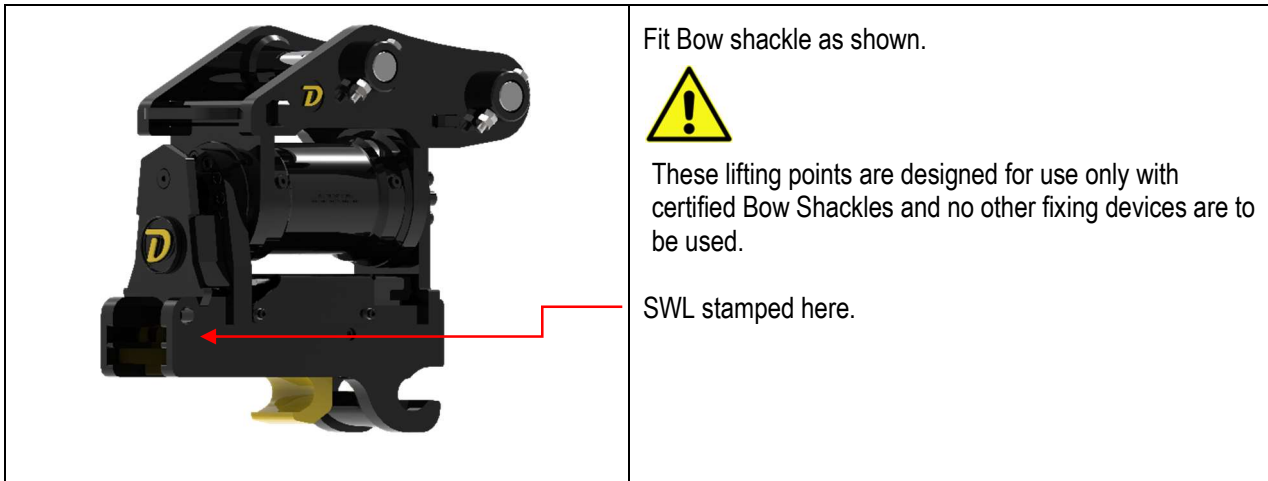
In the event of a loss of engagement failure, the Jaw Locking Pawls and rubbers **MUST BE REPLACED**.



Due to the self-tightening and automatic wear compensation features of this coupler it is recommended that the locking cylinder be disengaged at the end of each day.

OPERATION

USING THE LIFTING POINT.



Note, lifting eye location may differ to the above.



LIFTING SAFETY WARNING

Daily inspection of the lifting eye is required, check for any wear and defects.

The lifting eye **MUST** be formally checked every six months for wear or damage, see maintenance section for wear limits.



LIFTING SAFETY NOTES

1. The safe working load (SWL) in kilograms is stamped adjacent to the lifting point and must not be exceeded. Note this rating must be checked against the machines lift chart ratings and the lower figure used in all situations.
2. The SWL is also noted on the ID plate and in this manual. **THIS MUST NOT BE EXCEEDED** under any circumstances.
3. ALWAYS remove the attachment from the coupler before lifting.
4. ALWAYS ensure the bow shackle is in a vertical position when lifting.
5. Do not attach lifting chains or slings to any other part of the coupler.
6. NEVER allow chains to push against the sliding jaw.

OPERATION



LIFTING SAFETY WARNING

Daily inspections of the lifting eye are required. Check for any wear and defects and ensure decal below is fitted to cab.

<p>Lift when vertical and with the jaw fully retracted</p>	<p>Do not lift with jaw extended or with hitch horizontal</p>	<p>Do not lift from Open C</p>	<p>Do not lift from attachment</p>
<div data-bbox="167 1019 255 1097"> </div> <ul style="list-style-type: none"> • Only use the lift eye on the D-Lock coupler. • Only lift with the D-Lock coupler in the vertical position. • Fully retract jaw before lifting with the D-Lock coupler. • Do not lift from any attachment connected to the coupler. • Do not exceed the lifting eye capacity (SWL stamped next to lift eye). • Do not exceed the rated lifting capacity of the machine. • Always use in a safe manner. • Always remove implements before using the lifting eye. 			

MAINTENANCE



INSPECTION SAFETY NOTES

Report necessary repairs. If your daily check uncovers any item that needs attention, repair, replacement or adjustment, REPORT IT IMMEDIATELY! The most minor defects could result in more serious trouble. If the machine is operated, only perform the work you are authorised to do. Do not attempt repairs you do not understand.

Check for broken, defective or missing parts and replace them. Keep equipment clean and free of dirt and oil so you can spot loose or defective parts.

Any damage to the Coupler should be reported immediately to either your site manager or directly to Doherty.



IMPORTANT CAUTION – WELDING

Do not weld directly to the Quick Coupler without Doherty approval.

Do not weld any attachment while it is connected to the coupler. This may result in internal arc damage to the cylinder and void any applicable warranty.

Always disconnect machine battery before any welding work is started.



CAUTION

Never allow a hydraulic line or component to become contaminated. This could cause severe system damage. Contact an authorised machine distributor to obtain proper caps and plugs to be used on this machine.



MAINTENANCE SAFETY NOTES

Improper operation and maintenance of this equipment could result in serious injury or death. Read the operator's manual and this book thoroughly before operating and/or maintaining this equipment.

Maintenance should only be performed by experienced and qualified personnel.

Always wear protective clothing when performing maintenance.

Avoid oil spills. Use containers, rags, and/or absorbent towels to contain any oil leakage. Dispose of all waste oils, fluids, lubricants, and other hazardous waste properly.

Do not operate the machine with a defective quick coupler. Inspect the Quick Coupler and all components before starting operation. Perform any necessary repairs before operating the Quick Coupler.

Make sure the Quick Coupler and any attachments connected are resting on the ground and properly supported before performing any work on the Quick Coupler.

Unauthorised modification to the Quick Coupler or any of the Quick Coupler components may impair function, affect performance and/or affect the life of the quick coupler and the excavator. Unauthorised modification may impair personnel safety. Unauthorised modification will void your warranty.

MAINTENANCE



Under normal conditions, all machine hydraulic circuits are under extreme pressure. When inspecting for leaks, use a small piece of cardboard, wood or metal to locate leakages. Small (pinhole) leaks can be dangerous if contact with skin or eyes is made. Wear approved safety glasses and/or face shield, gloves, hard hat, safety shoes, and work clothes during all inspection and maintenance procedures.

All coupler/attachment combinations should be checked for possible interference before using. Ensure that the coupler engages and disengages properly and easily.



Always relieve hydraulic pressure before removing hydraulic fittings.



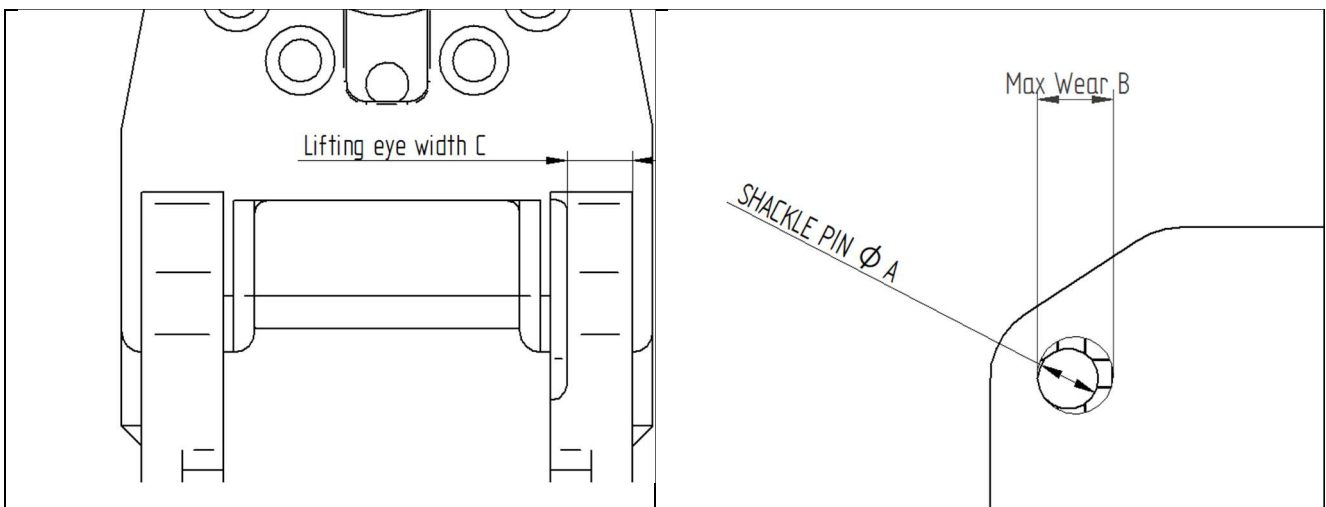
Always ensure coupler is fully supported before removing hydraulic lines / fittings or plugs to prevent sudden movement.

MAINTENANCE



LIFTING EYE WEAR LIMIT – 6 monthly or 1000hrs (whichever occurs first)

The lifting eye **MUST** be formally checked every six months for wear or damage, if the lifting eye wear is outside the tolerances shown in the chart below, do not use.



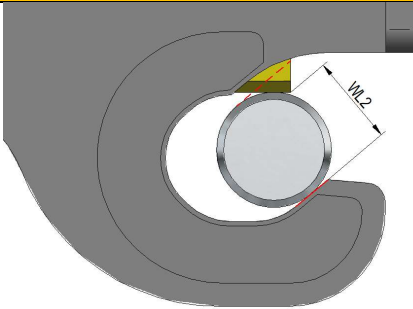
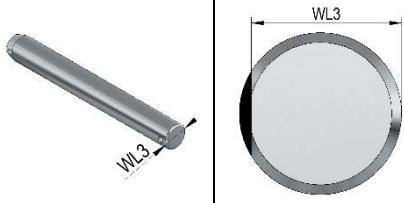
Coupler Model	SWL (kg)	Lift Eye Width (mm)	Initial Diameter (mm)	Max. Wear (mm)
DHT015	1,500	20	20	22
DHT025	1,500	20	20	22
DHT030	1,500	20	20	22

MAINTENANCE



D-LOCK WEAR LIMITS

The D-Lock quick coupler range **MUST NOT** be used if the wear limits below are exceeded:

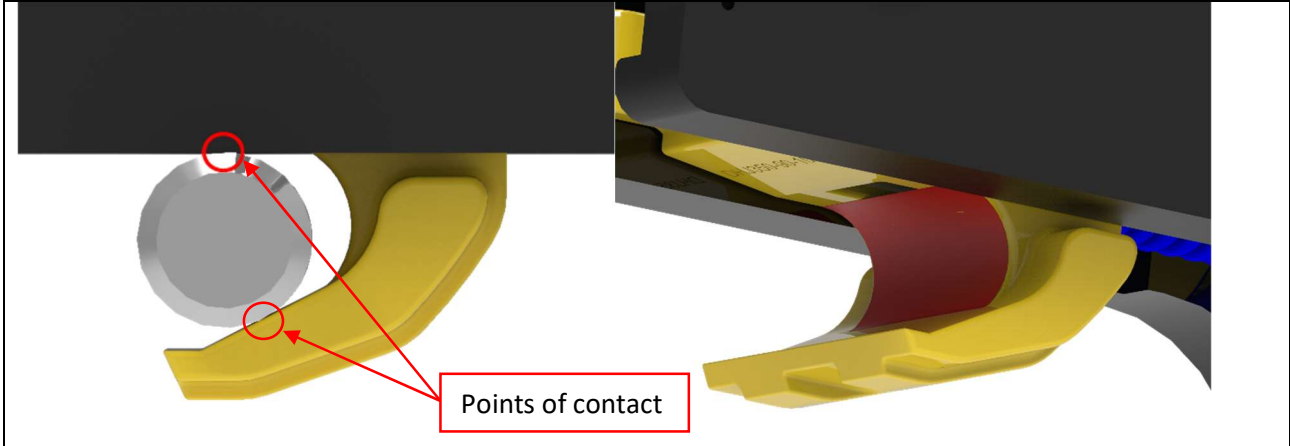
HOW TO CHECK WEAR LIMITS		
		<p>Front Lock (WL 2) Fully extend jaw so that front lock is in the locked position. Measure from the open C ramp to the closest point of cylinder lock as shown. If the measurement exceeds that in the table, then the lock on the cylinder must be built up back to original dimensions or be replaced.</p> <p>Go no go jig available upon request for ease of checking, see table below for part number</p>
		<p>Implement Pins (WL 3) The diameter of the pins of the attached implement should be checked. Measure for both wear on the circumference and any flat spots. Any pins measuring undersize as listed should be replaced.</p>

Pin Size	WL 2 Front Lock	Go no Go jig part #	WL 3 Small Attachment Pins	WL 3 Large Attachment Pins
DHT015 / Ø25	21	GNGJ015-25	23	N/A
DHT015 / Ø30	26	GNGJ015-30	28	N/A
DHT015 / Ø32	28	GNGJ015-32	30	N/A
DHT025 / Ø30	26	GNGJ015-30	28	N/A
DHT025 / Ø35	30	GNGJ025-35	32	N/A
DHT025 / Ø38	33	GNGJ025-38	35	N/A
DHT025 / Ø35-Ø40	31	GNGJ025-35	33	38
DHT030 / Ø35-Ø40	31	GNGJ025-35	33	38
Unit of measurement: mm				

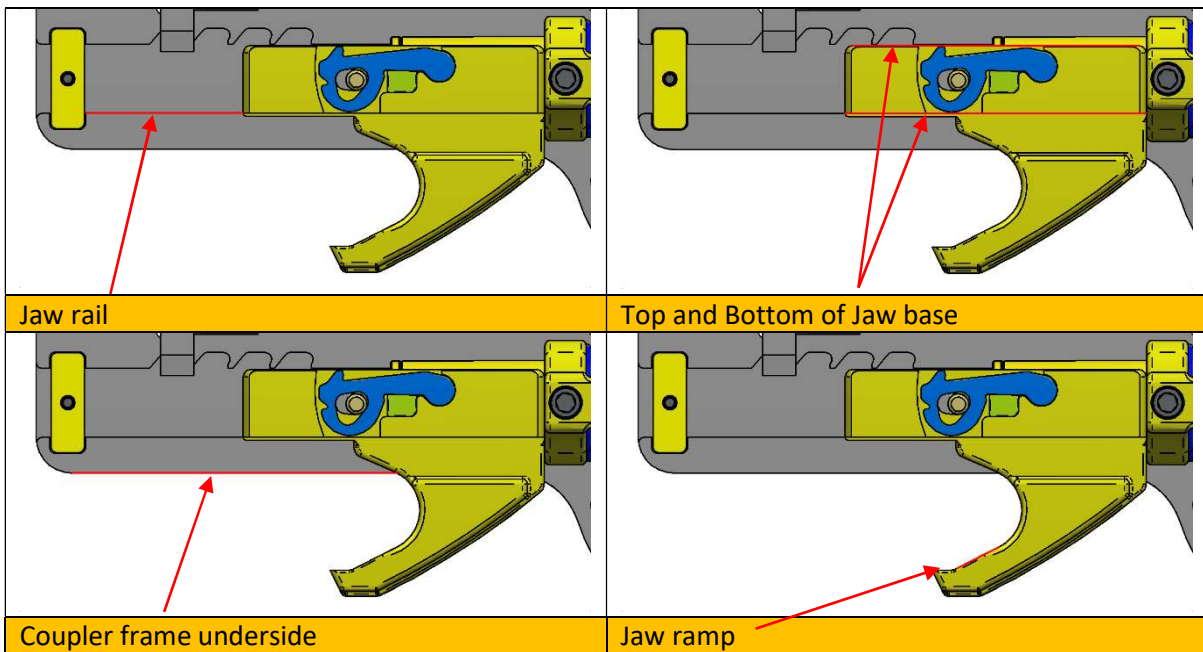


JAW WEAR

Inspect the contact surfaces of the Jaw. The pin must always stay in contact with the points shown, if there is evidence of the rear pin contacting the radial surface of the jaw as shown, then the wear limit has been reached, and the jaw / coupler must be built up and/or pin must be replaced.



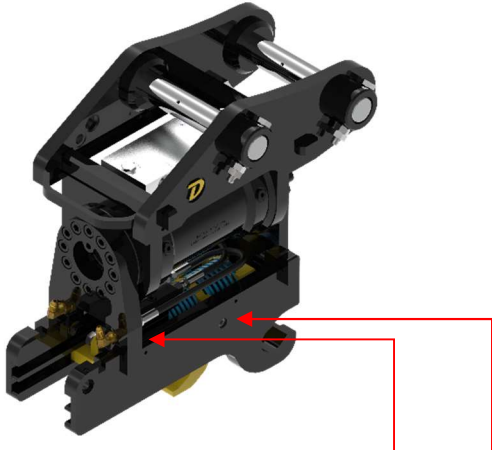
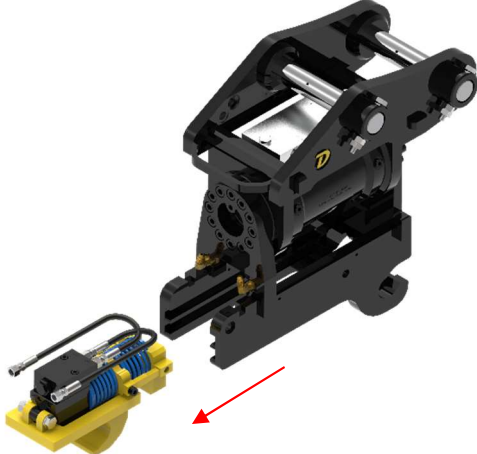
Areas to build up if required are:



MAINTENANCE

TO REMOVE CYLINDER

Vent pressure in hydraulic lines. Disconnect at the cylinder and plug all open ports and fittings.

	
<p>Remove all guards, and disconnect hoses Remove spring locator cap screws from both sides.</p>	<p>Remove the Jaw mechanical stops if fitted and slide the jaw, spring locator and cylinder out the end as one. The jaw retaining pin can now be driven out to release the cylinder.</p>

To refit:

1. Slide the main spring and spring locator over the cylinder.
2. Refit the jaw pin.
3. Slide assembly into hitch coupler body.
4. Use a G clamp to pull the spring locator into alignment and fit the cap screws.

TO REMOVE THE ACTUATOR


1. Vent pressure in hydraulic lines. Disconnect at the actuator and plug all open ports and fittings.
2. Ensure coupler is supported on a horizontal level.
3. Remove bolts from both ends of the actuator.
4. Lift actuator from coupler frame, ensure you lift evenly and do not damage seals.

To refit follow these steps in reverse.

SERVICE / MAINTENANCE SCHEDULE



Always refer to safety notes before completing any maintenance.

Maintenance required	Whichever occurs first			
	Daily	Weekly	6 monthly, or every 1000 hours	Yearly or every 2000 hours
Disengage attachment from coupler.	✓			
Check all attachment pin retainer bolts and nuts for tightness.	✓			
Check all hydraulic hoses and fittings for any leaks or wear.	✓			
Thoroughly clean coupler. Do not water blast end seals.		✓		
Check Coupler for evidence of fatigue, weld failure, cracks, or stress. Do not operate with a cracked weldment.		✓		
Visually check all bolts for tightness, remedy if required.		✓		
Grease the actuator end seals if fitted.		✓		
Check attachments for pin wear - Refer to Page 30-31, immediately replace implement pins if limits are exceeded.			✓	
Flush actuator oil, remove one lower bleed, fully tilt in one direction and pump oil until clean, replace plug & repeat operation at opposite end of actuator tilted in opposite direction. . Fully tilt coupler in either direction. Remove one lower bleed plug and pump approx. 1 litre of oil into a suitable waste container. Replace plug and repeat operation at the opposite end of the actuator while tilting in the opposite direction. This will ensure any internal contamination within the actuator is flushed out.			✓	
Check all pin contact surfaces for wear. Remedy if required.				✓
				
Example of bolt marking.				



STOP WORK IMMEDIATELY if any actuator mounting bolts are loose or mounting feet has any cracks, failure to do so will void warranty.

MAINTENANCE & REPAIR RECORD

Please ensure this maintenance record is completed for any work completed on quick coupler.

Hour reading	Maintenance / Repair	Completed By	Date

TORQUE SETTINGS AND PORT SIZES



All bolts to be used with Nordlock washers & anti cease or thread locker as indicated.

GF= Ratio of yield point. When tightening according to guidelines and with no deviation, this is the pre-stress achieved expressed as % of yield point. μ_{th} = Thread friction coefficient. μ_h = Under head friction coefficient.

RECOMMENDED BOLT TORQUE		Oil= WD40 has been used.
	GF=71%, μ_{th} = 0.15, μ_h = 0.13	GF= 75%, μ_{th} = 0.15, μ_h = 0.19
Thread Size	Cap Screw (Gr 12.9)	Bolt (Gr 8.8)
	Nm (ft-lb)	Nm (ft-lb)
M6	17.4 (13)	13 (9.6)
M8	42 (31)	32 (24)
M10	82 (60)	62 (46)
M12	142 (105)	107 (79)
M14	226 (167)	170 (125)
M16	345 (254)	260 (192)
M20	676 (499)	510 (376)
M24	1165 (859)	878 (648)
M27	1700 (1253)	1284 (947)
M30	2316 (1708)	1750 (1290)

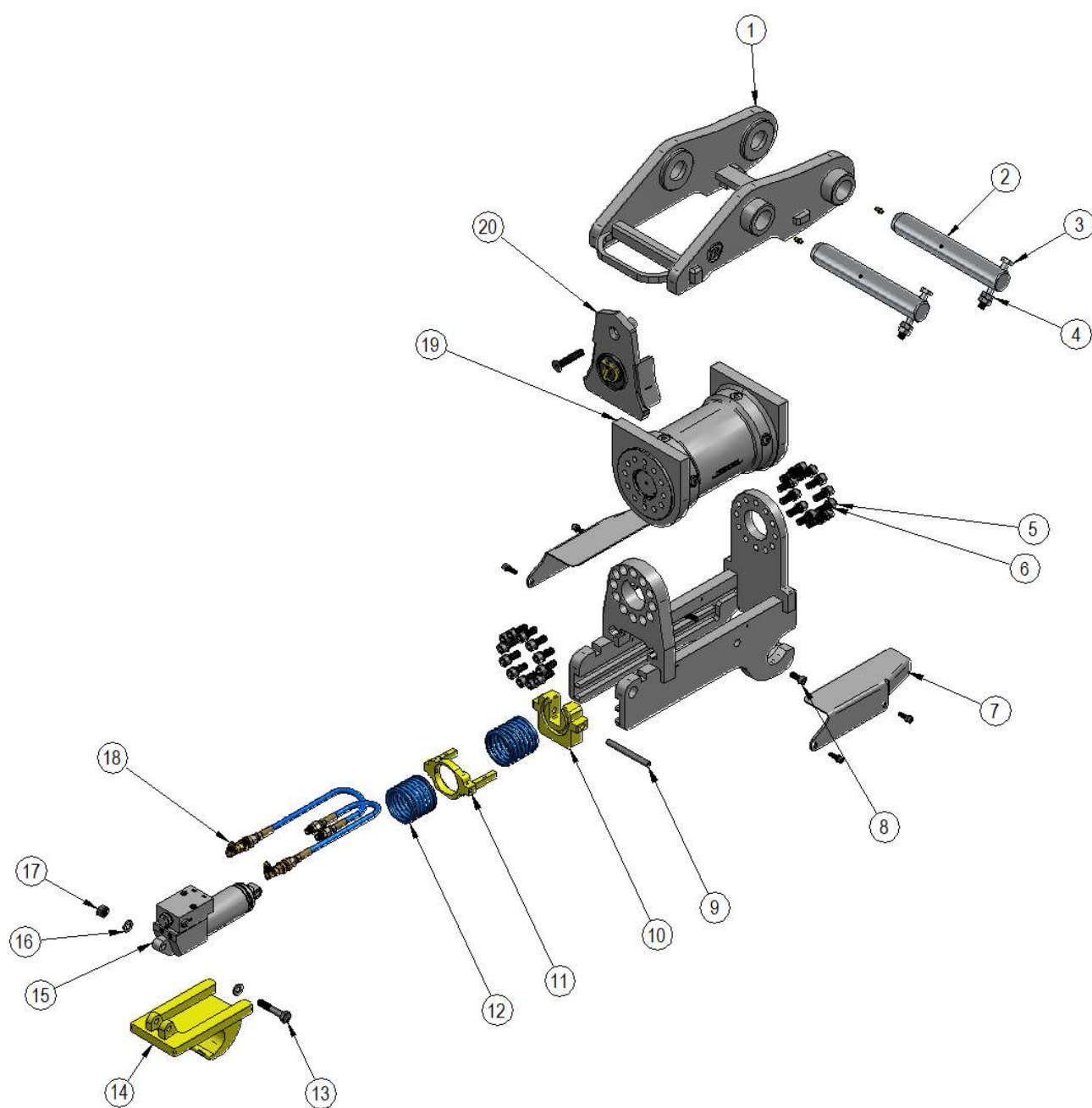
VALVES – LOCK CYLINDER	
Valve Type	Nm (ft-lb)
Check Valve	40 (29.5)

SPRING LOCATOR SCREWS		Cyberbond TH68 thread lock or equivalent.
Thread Size	Cap Screw (Gr 12.9)	Nm (ft-lb)
M12	142 (105)	
M20	676 (499)	
M24	1165 (859)	

PORT SIZES OF HYDRAULIC CYLINDER		
Coupler Model	Port Size	Notes
DHT015	1/8 BSP	
DHT025	1/8 BSP	
DHT030	1/8 BSP	

PORT SIZES OF HYDRAULIC ACTUATOR	
Actuator Model	Port Size
BVC85-180-S10004	G 1/8
BVC100-180-S7961	M12 x 1.5
BVC100-180-S10855	G 1/8

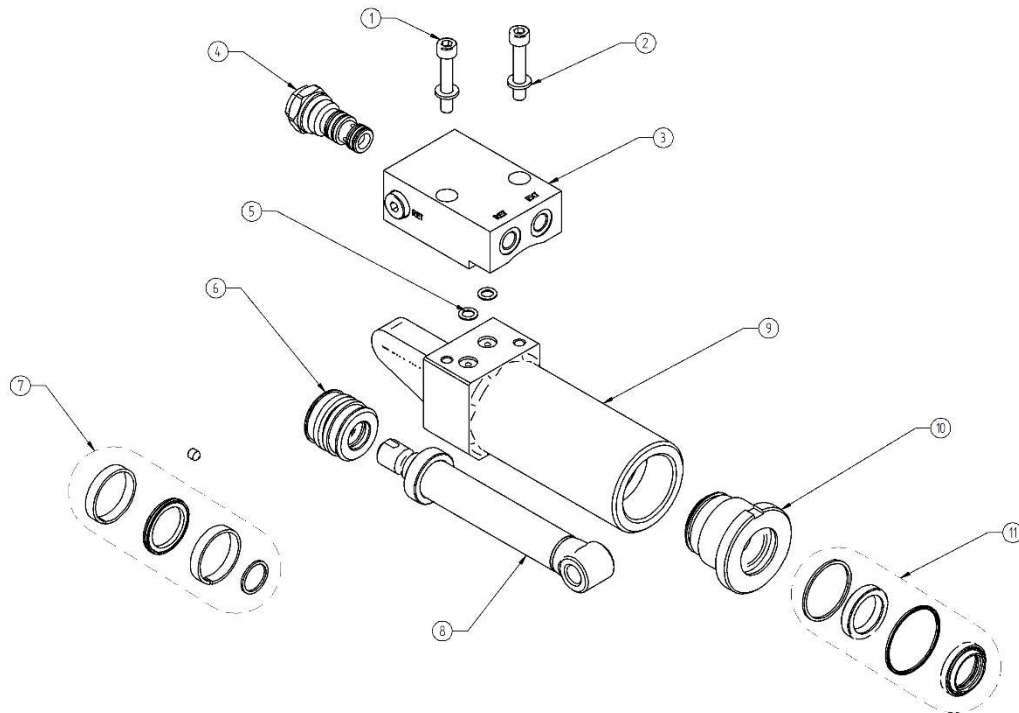
PARTS LIST AND TERMINOLOGY



REFERENCE #	DESCRIPTION	REFERENCE #	DESCRIPTION
1	Upper Weldment	11	Spring Locator
2	Chrome Pin	12	Spring
3	Retaining Bolt	13	Jaw Bolt
4	Retaining Nut	14	Jaw
5	Actuator Nut	15	Cylinder
6	Actuator Bolt	16	Jaw Washer
7	Hose Guard	17	Nylock Nut
8	Spring Locator Bolt	18	Hose Kit
9	Jaw Lock Pin	19	Actuator
10	Jaw Lock	20	Rear Guard

! Always quote make and model of excavator and serial number of coupler when ordering parts, this is a reference guide only.

CYLINDER



Reference #	Description	Notes	Quantity
1	M6 x 35 Cap Screw		2
2	M6 Flat washer		2
3	Manifold block		2
4	Valve	D4A020	1
5	O-rings		2
6	Piston		1
7	Piston Seal Kit		1
8	Shaft		1
9	Cylinder tube		1
10	Head Gland		1
11	Head Seal Kit		1

Valve type	Weight Class	Manufacturer	Part number
Check valve	015-025-030	Parker	D4A020N



Always quote make and model of excavator and serial number of coupler and cylinder when ordering parts, this is a reference guide only.

TROUBLESHOOTING

Troubleshooting - Quick coupler

Functional fault	Cause	Remedial measures
Coupler not locked tight on implement pins.	<p>Incorrect Pin diameter.</p> <p>Pin centres not within Coupler specification.</p>	<p>STOP WORK IMMEDIATELY</p> <p>Check coupler id tag for correct pin size and replace.</p> <p>Check coupler id tag for correct pin centre range and ensure implements are within specification.</p>
Coupler cylinder retracting under load.	<p>Low operating pressure.</p> <p>Faulty check valve.</p> <p>Faulty cylinder seals.</p> <p>Use of overweight implements for coupler model.</p> <p>Faulty relief valve.</p>	<p>STOP WORK IMMEDIATELY</p> <p>Check hydraulic pressure and adjust as required.</p> <p>Clean or replace check valve.</p> <p>Replace seals.</p> <p>STOP WORK Consult Doherty for approved Implements.</p> <p>Check valve is set at 350 Bar and test, if problem remains present STOP WORK and consult Doherty.</p>
Cylinder will not remain retracted when in unlock mode.	No Check valve fitted on Pressure line.	Fit as per Schematic
Coupler will not unlock.	<p>Solenoid valve not operating.</p> <p>Low operating pressure.</p>	<p>Check wiring to solenoid valve coil.</p> <p>Adjust.</p>
Sliding jaw is slow to extend / retract.	<p>Possible cylinder seal bypass.</p> <p>Check the operator is crowding the bucket cylinder to create machine pressure.</p> <p>Incorrect installation.</p>	<p>Preform bypass test and replace if bypass present.</p> <p>Crowd the bucket cylinder to overcome low idle pressure.</p> <p>Refer to Doherty schematic.</p>

Functional fault	Cause	Remedial measures
Sliding jaw jammed.	Foreign material present.	Stop use and remove foreign material.
Keypad not working.	Loose / faulty wires. Faulty machine fuse. Faulty ground wire. Faulty Keypad.	Check wires. Replace machine fuse. Check ground wire. Replace keypad.

Troubleshooting – Rotary Actuator

Functional fault	Cause	Remedial measures
Rotary actuator does not hold position.	Excessive down pressure applied by the excavator will activate the crossline relief valve. Control valve leaking oil. Faulty cross line relief. Seals leaking	This is as designed; the crossline relief is designed to protect the actuator from excessive pressures. Test, repair or replace as needed. Remove the integral cross line relief valve if fitted and visually inspect for damage or debris. Check pressure setting of the crossline relief valve which can be found in this manual on page 18. Test and replace required seals.
Rotary actuator tilts in only one direction.	Single directional control valve been used. Cross line relief valve damaged. Both lines connected to either both P1 or P2 ports on rotary actuator.	Replace with bi-directional control valve. Inspect, test, and replace as required. Change connection to rotary actuator.
Rotary actuator has spongy feel when tilting.	Air in the rotary actuator or hydraulic circuit. Hydraulic pipes / hoses too large.	Bleed air from circuit. Install new pipes / hose as per recommendations shown on page 17. Install pilot operated check valve in lines as close as possible to the rotary actuator.
Side to side bucket movement.	Some movement is normal due to the clearance required on the internal of the rotary actuator. Loose connection of the top mount to the dipper and link arm.	Acceptable movement is between 1 and 1.5 degrees. If greater consult Doherty. Shim up to ensure no excessive gap.

Functional fault	Cause	Remedial measures
Rotary actuator is leaking.	Seals defective. Connections not tight.	Replace seals. Check and tighten to correct specification.
Rotary actuator wont tilt.	Hydraulic schematic not followed correctly. Defective hydraulic lines. Coupler upright contact surface against rotary actuator deformed.	Refer to schematic. Check and replace. Contact Doherty.
Top mount is not securely fastened to the actuator.	Bolts loose. Cracks in the rotary actuator mounting feet.	Replace bolts and nordlock washer and tighten to correct specification. Contact Doherty.



STOP WORK IMMEDIATELY if bolts are loose or foot has cracks, failure to do so will void warranty.

WARRANTY POLICY

Standard Limited Warranty Policy

Warranty Period

Doherty Engineered Attachments Limited ("Doherty") standard warranty is for a **period of twenty-four (24) months from date of sale or three thousand (3000) machine hours, whichever occurs first** from date of commissioning but not longer than thirty (30) months from the date of purchase.

Any repair or replacement shall not result in an extension of the original warranty period. Doherty's sole and exclusive liability for defects in materials and workmanship shall be limited to repair or replacement of the unit. Replacement will be like for like unless decided by Doherty's to replace with new product. Doherty's shall not be liable for incidental, contingent or consequential damages.

If examination by DOHERTY or its Contracting Partner results in a determination that the Product is defective in workmanship or material, subject to the warranty scope and limitations, the Product will be repaired or replaced (or credited) at no charge. If the Product upon such examination is found to not be defective in workmanship or material (for example, if the Product is not functioning properly due to abnormal use, improper service, or alteration, modification or parts usage), then such repair or replacement, if any, will be performed by DOHERTY or a Contracting Partner at normal servicing charges to the purchaser plus shipping costs.

Warranty Inclusions

This warranty covers defects in material and workmanship and is subject to receipt of supporting evidence and/or inspection by Doherty and confirmation that said attachment or part was installed and operated in accordance with Doherty's currently published instructions. Upon acceptance, Doherty shall repair or arrange for the repair and/or full or partial replacement of such attachment.

Any attachment or part repaired or replaced under the terms of this warranty policy shall retain the warranty period pertaining to the product's original date of purchase.

Transport

The cost and risk of transporting the allegedly defective Product to DOHERTY or its Contracting Partner will be borne by the purchaser, and the cost of transporting the corrected Product back to the purchaser will be borne by DOHERTY or the Contracting Partner. (If the allegedly defective Product that purchaser sends to DOHERTY or a Contracting Partner is not defective, the purchaser will also bear the cost of the transport of the product back to the purchaser.)

Warranty Exclusions

This policy does not cover machinery, parts or accessories that are warranted directly to the end user by third party manufacturers, for example hydraulic cylinders, hoses, valves, or any other portions of hydraulic kits used in Doherty products but not manufactured directly by it. Failure to follow Doherty's or the third-party manufacturer's recommendations for oil pressure and flow ratings on hydraulic components will invalidate all warranty claims relating to both the attachment and the hydraulic components of the attachment.

Doherty shall not be responsible for any problems associated with hose fittings, damage, or malfunction after installation regardless of cause. If in doubt, contact Doherty for assistance and advice. The tightening of loose fittings or hoses is to be considered a maintenance issue, therefore any hydraulic leaks due to loose fittings is not covered under warranty.

This policy does not apply to parts which have been repaired by the owner or a third party without prior formal written authorisation from Doherty.

This policy does not apply to parts which in Doherty's opinion, have been subjected to or adversely affected by operator misuse, accident, negligence, improper installation, maintenance, or storage.

Normal wear parts and parts requiring regular lubrication are not covered by this warranty.

This policy is restricted to the direct repair and/or replacement cost of the said part. It does not apply to any incidental or consequential costs such as travel, injury, accident downtime, consumables and any other indirect expenses.

Doherty accepts no responsibility whatsoever for the suitability or otherwise of the carrier machine or other equipment to which a Doherty attachment may be mounted upon or fitted to.

Doherty shall not be held liable for injury or damage caused to any persons, place or machine by reason of the installation, use or mechanical failure of any Doherty attachment.

Doherty shall be under no liability in respect of any defect in the goods arising from any drawing, design or specification supplied by the buyer.

In relation to the supply of buckets by the seller the above warranty shall only apply to cracking and bending of the buckets during correct and normal usage and shall not extend to the breakage of or failure of bucket teeth, cutting edges, bucket sides or base or to any other failure in performance due to a bucket being used in applications outside of its intended specified applications, including for example where a general purpose bucket or heavy duty bucket is used for rock and concrete excavations.

Doherty shall be under no liability under the above warranty (or any other warranty, condition or guarantee) if;

- A. The total price of the goods has not been paid by the due date for payment.
- B. The warranty or repaired part expires at the same time as the original warranty of the supplied equipment.
- C. Excessive diagnostic costs are involved in determining the validity of the warranty. This includes Labour, Travel and mileage.
- D. Deteriorated or failed components such as: Electrical wiring and connections, Hydraulic hoses, fittings, seals and cylinders where the cause has originated from chemicals, falling objects, dirt, salt and sand, rust, corrosion, moisture or extreme environmental temperatures and/or conditions.

Doherty Obligations

At its option, Doherty will repair or replace the said part. Any repair work may be carried out at Doherty's own premises, at the workshop of an authorized Service Agent/Dealer, on the site at which the part or attachment is being used, or at any other location that Doherty considers appropriate under the circumstances.

Under the terms of this warranty, Doherty's obligations are limited to the repair or full or partial replacement of the defective item(s) and do not include any costs, direct or indirect, associated with the removal or reinstallation of the attachment or part on the carry machine. This is the responsibility of the Customer.

Doherty warrants that any repair work carried out by it directly shall be conducted in a timely and professional manner.

Where a third party is engaged to carry out repair work in connection with a Doherty warranty claim, Doherty's obligation and liability shall be limited to a refund of the authorized reimbursable costs charged in connection with the provision of such work.

Customer Obligations

The Customer is responsible for the correct and proper installation of the part or attachment as detailed in the Operation and Maintenance documentation supplied by Doherty, including hydraulic and electrical connections.

The Customer is responsible for the completion of the formal Pre-delivery check and the Warranty Registration forms (which form part of the above documentation) and their return to Doherty within seven days of initial commissioning.

The Customer is responsible for ensuring that the part or attachment, including any hydraulic components and fittings, is operated and maintained using best industry practice and in accordance with the Operation and Maintenance documentation supplied by Doherty. (a copy of which is available on request.)

The Customer is also responsible for notifying Doherty as soon as it identifies a defect or problem that may potentially be subject to a claim under this policy and for following Doherty's published Warranty Claim Procedure.

Schedule of Rates

Unless a separate schedule of warranty rates is agreed prior, the rates below will be applicable to claims where the warranty procedure has been adhered to completely:

Parts	Free issue
Labour	\$75.00 per hour flat rate. Penal rates will not be covered
Travel	\$1.00/ km. To a maximum of 300 km AND a maximum travel time of four (4) hours per warranty claim
Freight	Use of Doherty freight account by negotiation

WARRANTY PROCEDURE

Warranty Claim Procedures

To ensure your warranty claim is processed in the fastest possible manner, please ensure the following procedures are followed:

1. Upon identification of problem/failure immediately report/notify Doherty before any work is completed on the attachment or component.
2. Complete the Doherty product issue assessment form and provide all information requested and email to Doherty before any work is carried out. If the product issue assessment form cannot be completed, Doherty is to be provided with the end-user details to obtain the required information.
3. Upon receipt of the product issue assessment form Doherty will assess the claim, in some cases Doherty may require the parts to complete assessment. Doherty will then provide in writing what action is to be taken and issue a warranty claim number if deemed warranty.
4. Any repair work may be carried out at Doherty's own premises, at the workshop of an authorized Service Agent/Dealer, on the site at which the part or attachment is being used, or at any other location that Doherty considers appropriate under the circumstances.
5. An estimate of costs must be provided in writing before any repair work commences by a third party who is not an authorised service agent/dealer and an order number MUST be provided by Doherty before any work commences.
6. If Product issue form has not been provided, Doherty will require a Purchase Order for any parts before dispatch. Once all information is received and warranty approved Doherty will invoice out at \$0.00
7. Where Doherty has opted to replace a product in part or in full, the defective components to be replaced will be dispatched as quickly as possible. Please ensure part numbers are quoted from parts manual if applicable.
8. It is the responsibility of the Customer to arrange for the delivery of the failed components.

All warranty claims are subject to Doherty's standard warranty policy.

Any repair work carried out by a third party prior to a warranty claim number and or purchase order number been issued by Doherty will invalidate the claim. All Invoices for repair work completed by a third party must include warranty claim & purchase order number, component serial number, description of work completed, and date work completed.

Contacts:

New Zealand: Phone +64 7 574 3000, email nzsupport@dohertydirect.net and cc your local Doherty contact.

Australia: Phone 1800 057 021, email support@dohertydirect.net and cc your local Doherty contact.

PRODUCT ISSUE ASSESSMENT FORM

Date	PIR # (Internal use)

Contact Information

Company	Contact	Phone
	Email	Mobile

Site address & delivery details

Provide full details

Product details

Serial number	Model	Description	Purchase date & PO #
Excavator Make	Excavator Model	Hour Metre reading	Failure Date

Reported Issue

Description of problem, please provide all details, photo's, video and any other information to support claim, add additional pages if required.	
Action Required	Date Required

Estimated repair costs

Only required if work is getting carried out by a third party which is not an authorised service agent/dealer. Please ensure estimated hours and rate is shown.

Important Notes: Please ensure photos are of complete item, if a component please supply photo of both component and complete product, if zoomed in for a shot, please ensure overall shot is also supplied. In regard to a Quick hitch coupler failure, please also supply photos of the implements it is used with. Photo required of metre reading and serial plate of product.

Doherty Internal use only

Problem Code:	Warranty Approved
Warranty Confirmation Number (ERP produced)	

[illegible]